



**GREEK ORTHODOX COMMUNITY OF WINDSOR
HOLY CROSS GREEK ORTHODOX CHURCH**

65 Ellis Street East
Windsor, Ontario N8X 2G8

Church Tel. (519) 252-3435 Fax (519) 252-5924
Community Office (519) 252-8911

Doug Steele,
Xerox Tri-County Copiers
4510 Rhodes Drive, Unit 230
Windsor, ON N8W 5K5

Nov. 24, 2009

Dear Mr. Steele;

It gives me great pleasure to inform you that since 2005 we have been using the Xerox Pro 55 here at Holy Cross for all our printing and copying. Although our copier has other capabilities such as email, fax and scanning the majority of the work is in printing. This little community produces a weekly bulletin in pamphlet form for the parishioners as well as about 700 booklets (25 pages) 4-10 times a year sent out to the members of our community. At Christmas time we also produce a Wish Book so that greetings are sent to the parishioners again. During the school year the "Greek School" teachers make copies as do the Sunday school teachers for their students. That's not all! We also have mass mailings for the general assemblies as well as the creation of pamphlets for the spiritual guidance of our parishioners' in wedding classes, baptismal information and much more.

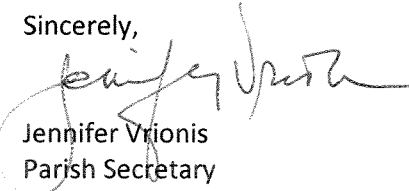
Back in the '60's our priest, at that time, used an old Gestetner machine to produce a small number of bulletins. What took him weeks takes me a few hours and the clarity is wonderful even on our collages of photos in the booklets which the parishioners enjoy. Using only black and white is still economical but the clarity and contrast in our photos and clip art are satisfying.

I can always count on the Xerox service, anytime. I've had a few problems with regular wear, always on printing days, but the service technicians are quick to help and get us going again. Supplies of toner and all the other contract needs are usually here within 48 hours. When they weren't received on time, after a phone call, the Xerox folks made sure I had product the very next day. Even the help over the phone from Xerox is top notch with great instructions for getting my computer in sync with the printer!

In short – daily success in the production of our printing needs and the confidence in Xerox to back us up in a pinch!

People in your service, like Paul Ackermann, keep us informed about quality products and new innovations. What more could a customer ask for? Thanks for the quality and the support.

Sincerely,


Jennifer Vrionis
Parish Secretary